



USER MANUAL

Registrations & Assessments

SwimSafer 2.0 is the National Water Safety Programme designed to emphasize the importance of safety around aquatic environments. The programme aims to teach swimming proficiency and water survival skills in a fun manner. Have fun, swim safe.



CAMS
USER MANUAL

PARTICIPANTS

START:

at the Login page, please register yourselves to start your SwimSafer journey:

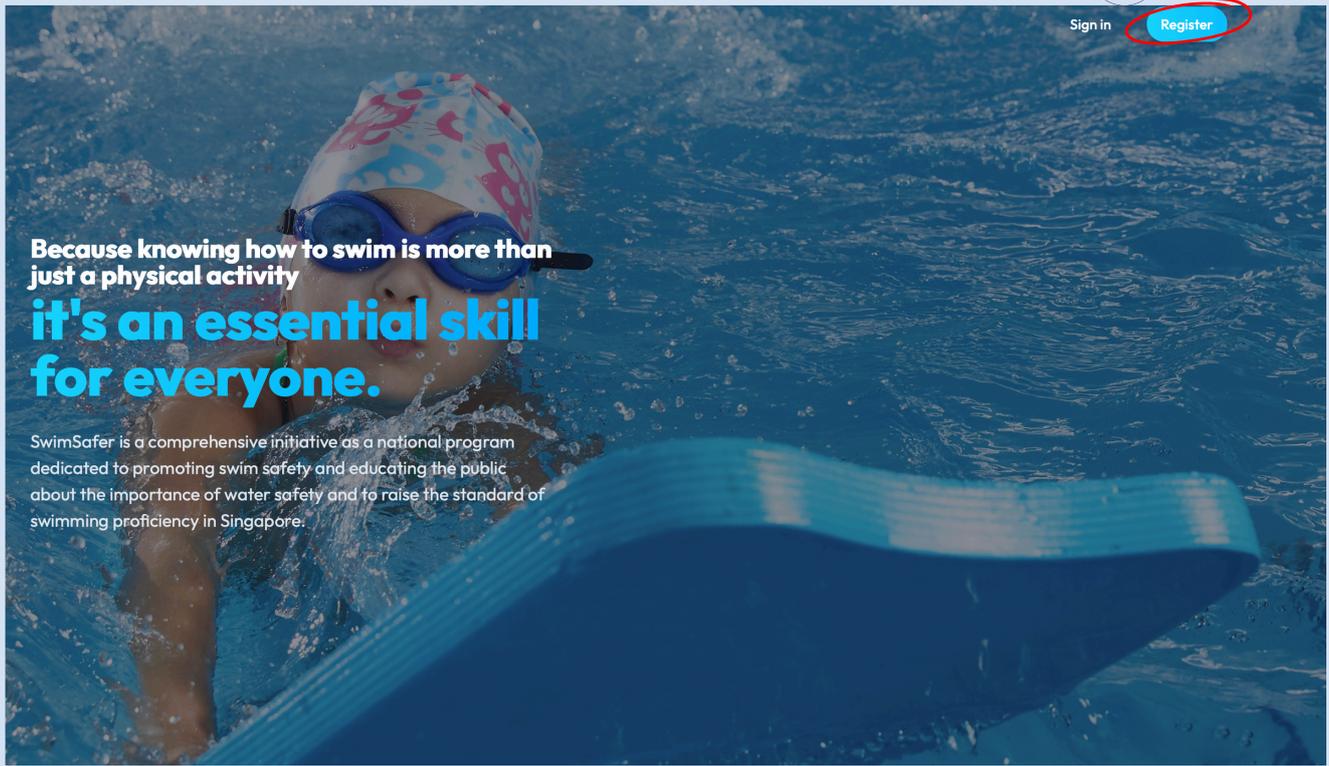
1

Click 'Register'

2

Read Terms & Conditions
Click Agree

1



Sign in

Register

Terms and conditions

You need to read and accept the terms and conditions to continue.

Terms and Conditions Of Use

Introduction and Acceptance

These Terms and Conditions of Use ("Terms") constitute a legally binding agreement between you ("User," "you," or "your") and Singapore Aquatics ("Association", "SAQ", "we", "us" or "our"). By accessing, browsing, or using this website, including any section and/or sub-section accessible through the homepage (collectively referred to as "the Website"), you acknowledge that you have read, understood, and agree to be bound by these Terms without limitations or reservations.

If you do not agree to these Terms, please discontinue your access and do not use this Website.

2

I accept the terms and conditions *

Cancel

Continue

* Required fields

REGISTER:

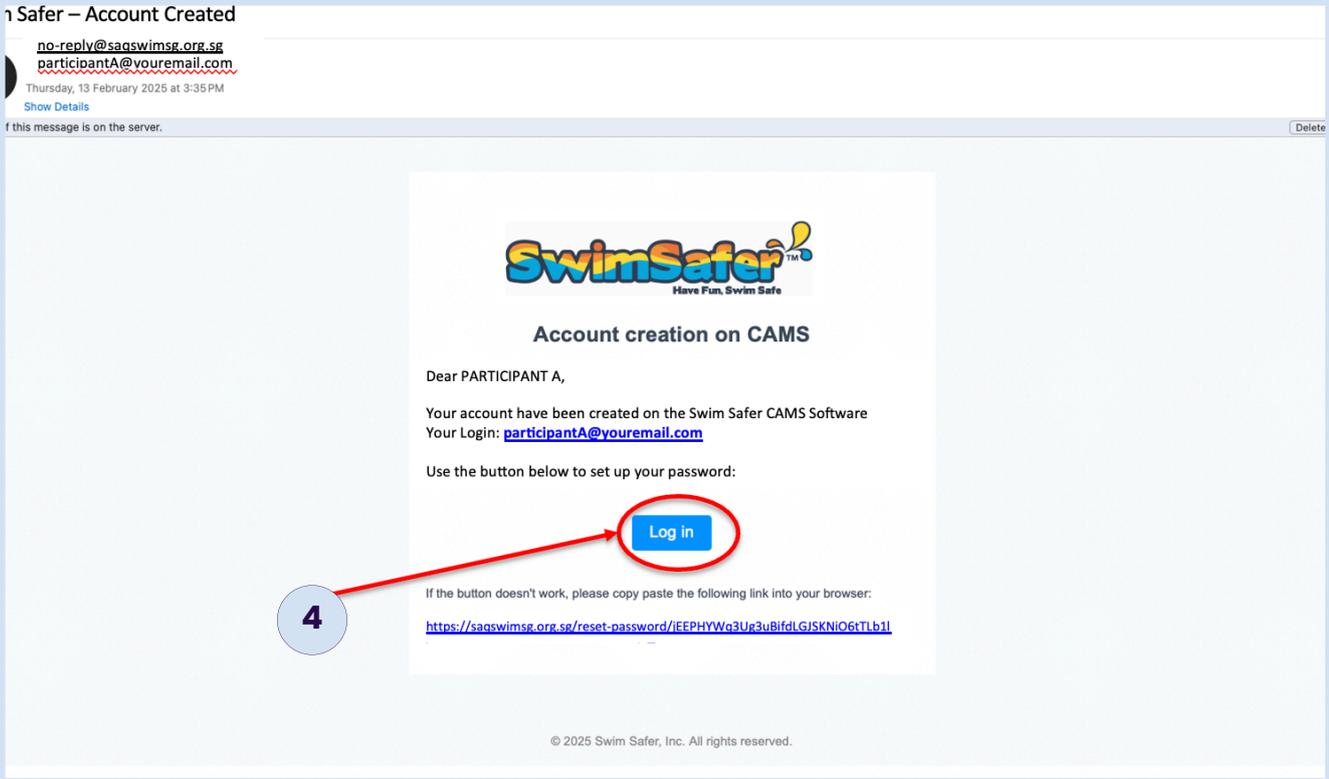
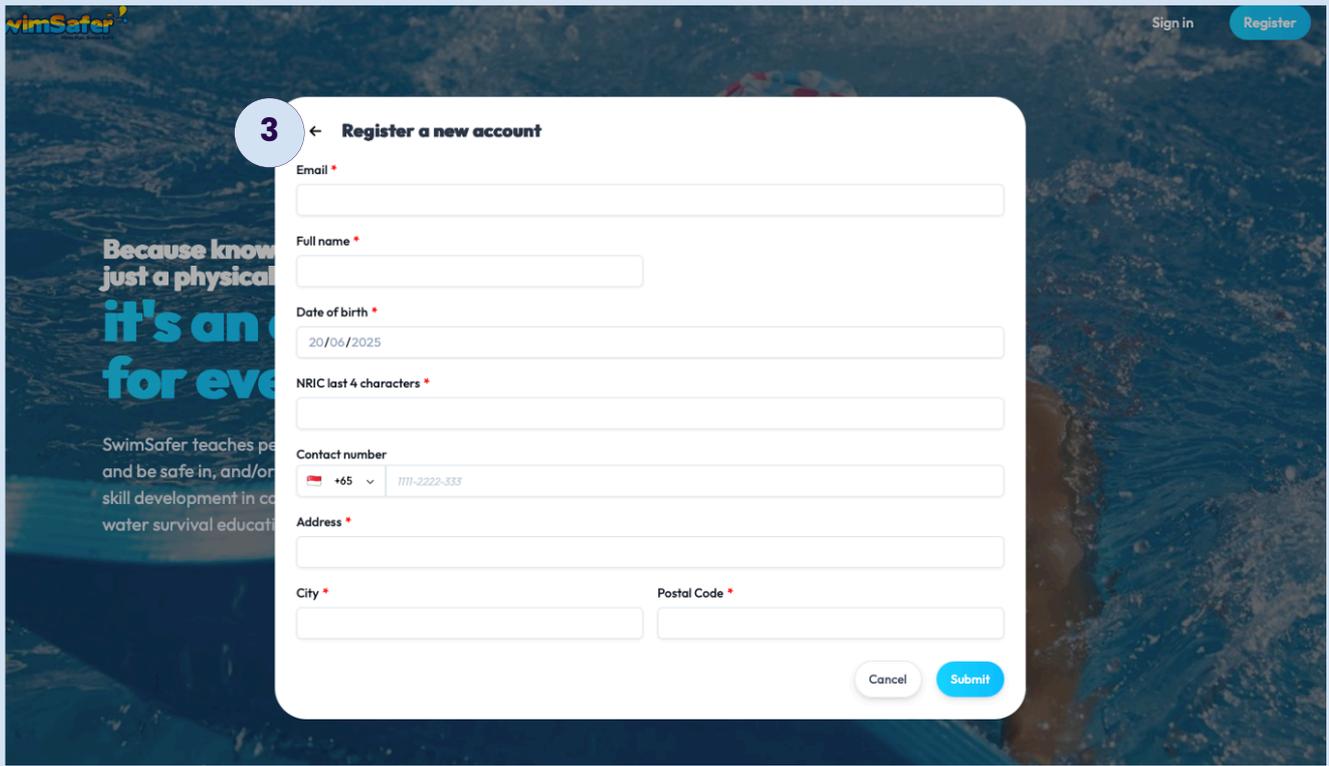
fill in your personal details

3

Register your Account, and you will receive an email.

4

Set Up your password upon receiving our email.

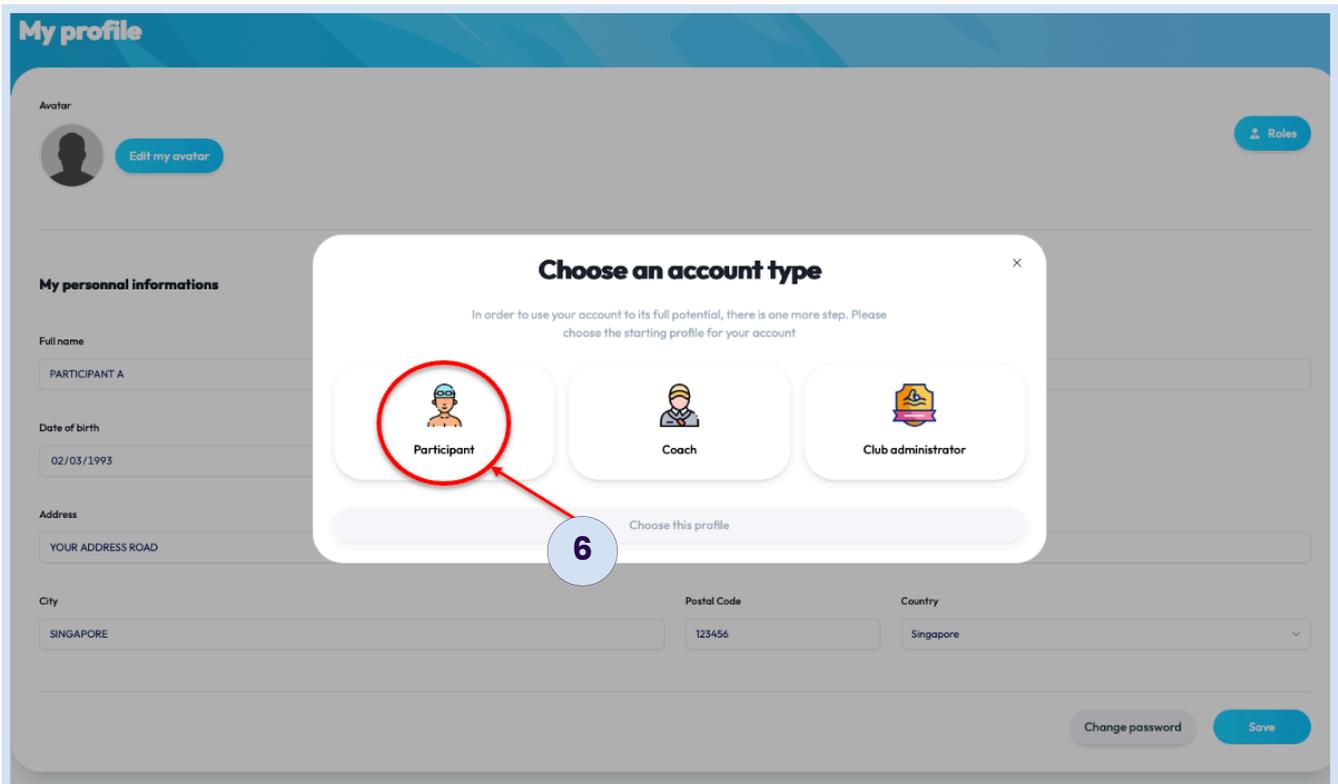
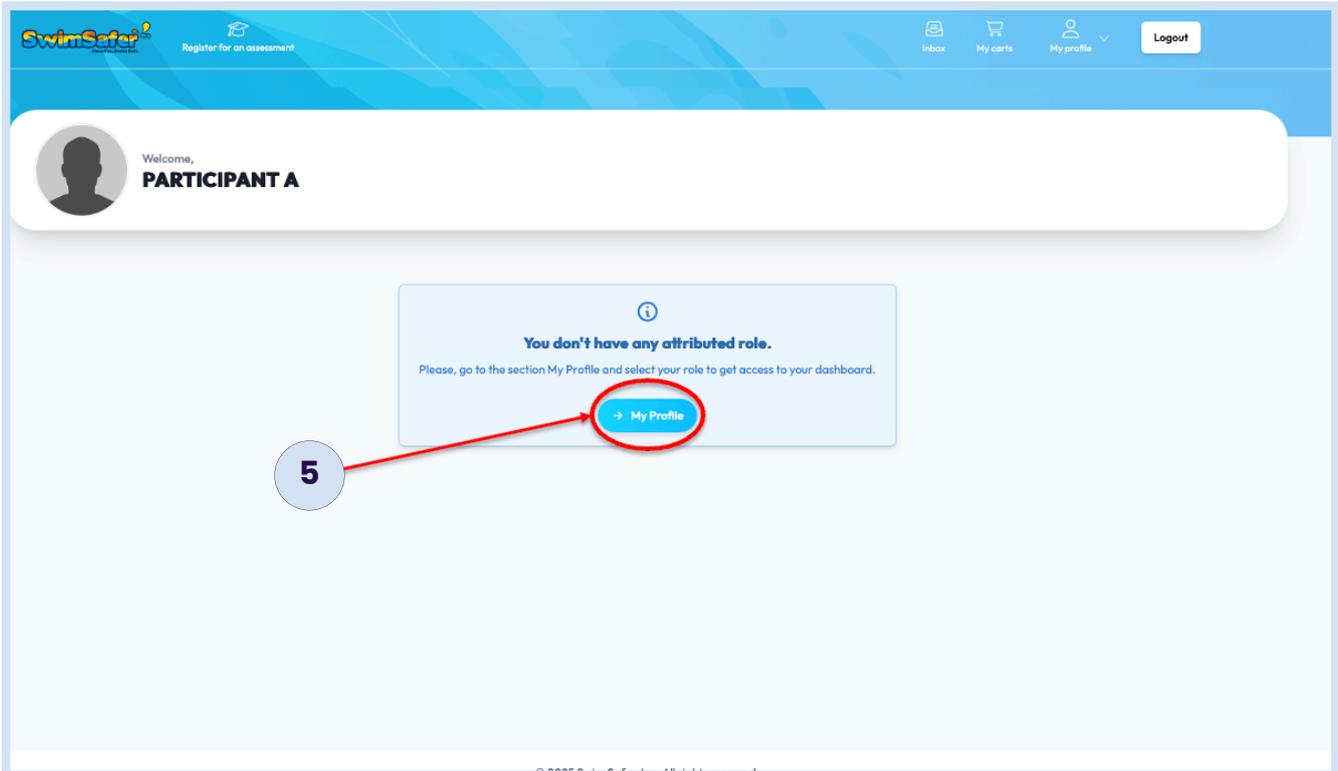


YOUR DASHBOARD

This is your dashboard. Here, you find all the buttons that allows you to navigate your account and manage your profile.

5 Set up your profile

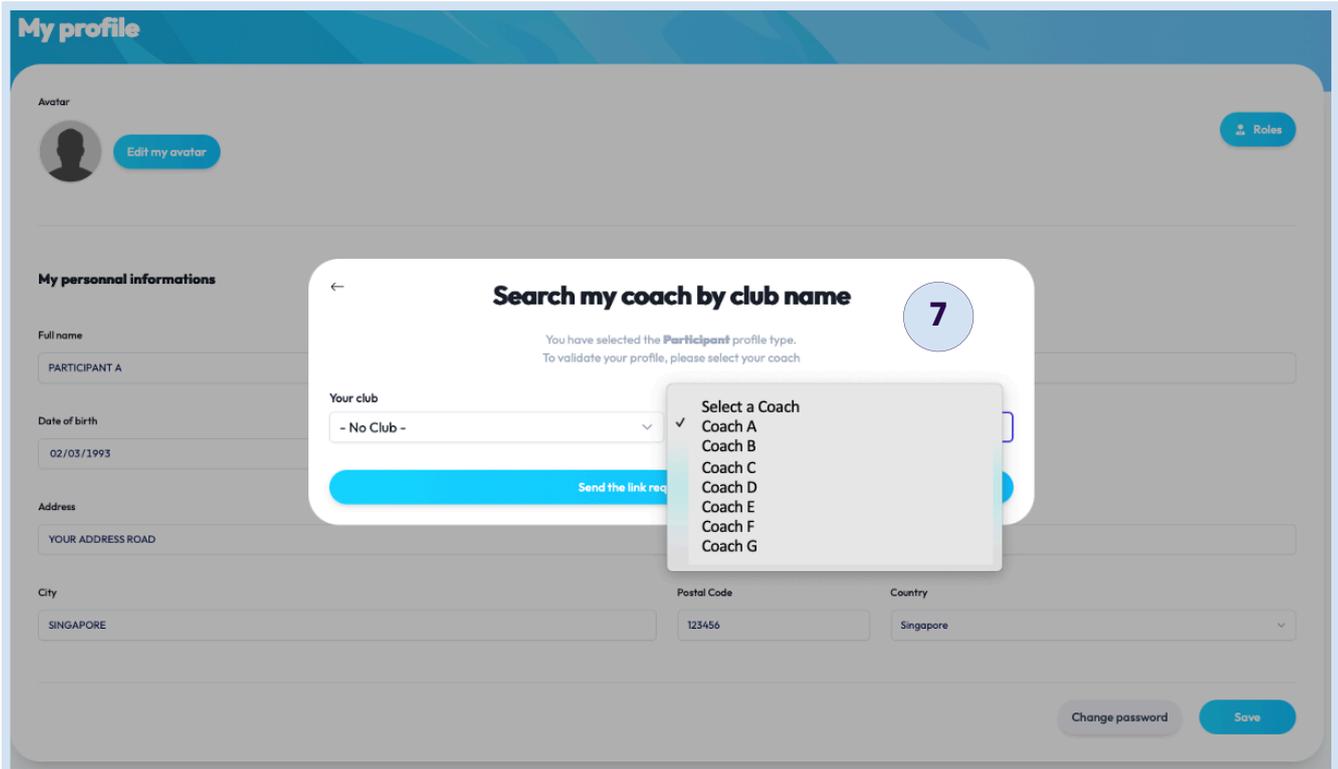
6 Start by Selecting: 'Participant'



YOUR COACH

7 Select your Coach based on the Club you are affiliated to.

Select your coach. Search for your coach's name by CLUB:



NOTES:

- Sometimes our email gets lost in the junk folder, do check for it there.
- A validation request will be sent to the coach.
- If you do not belong to any club, please select **UNATTACHED TO CLUB**

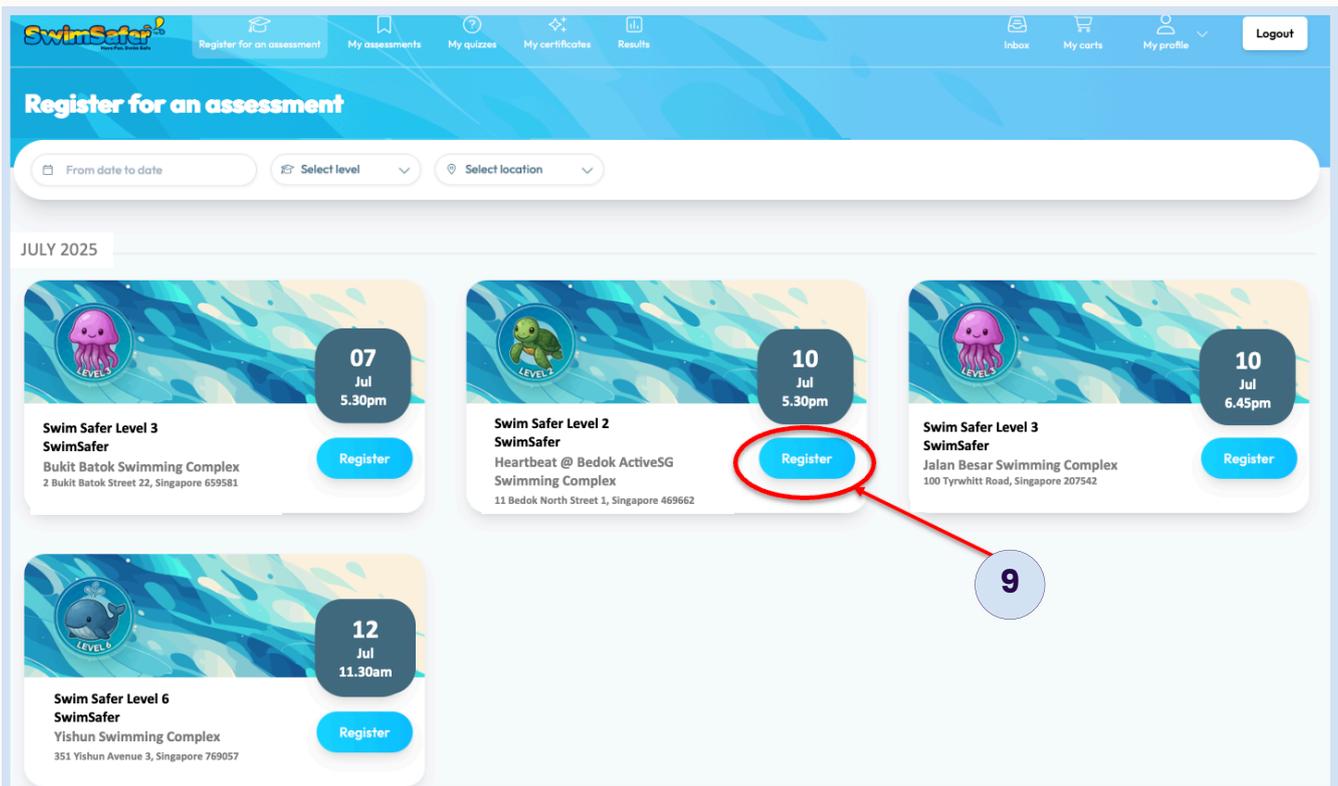
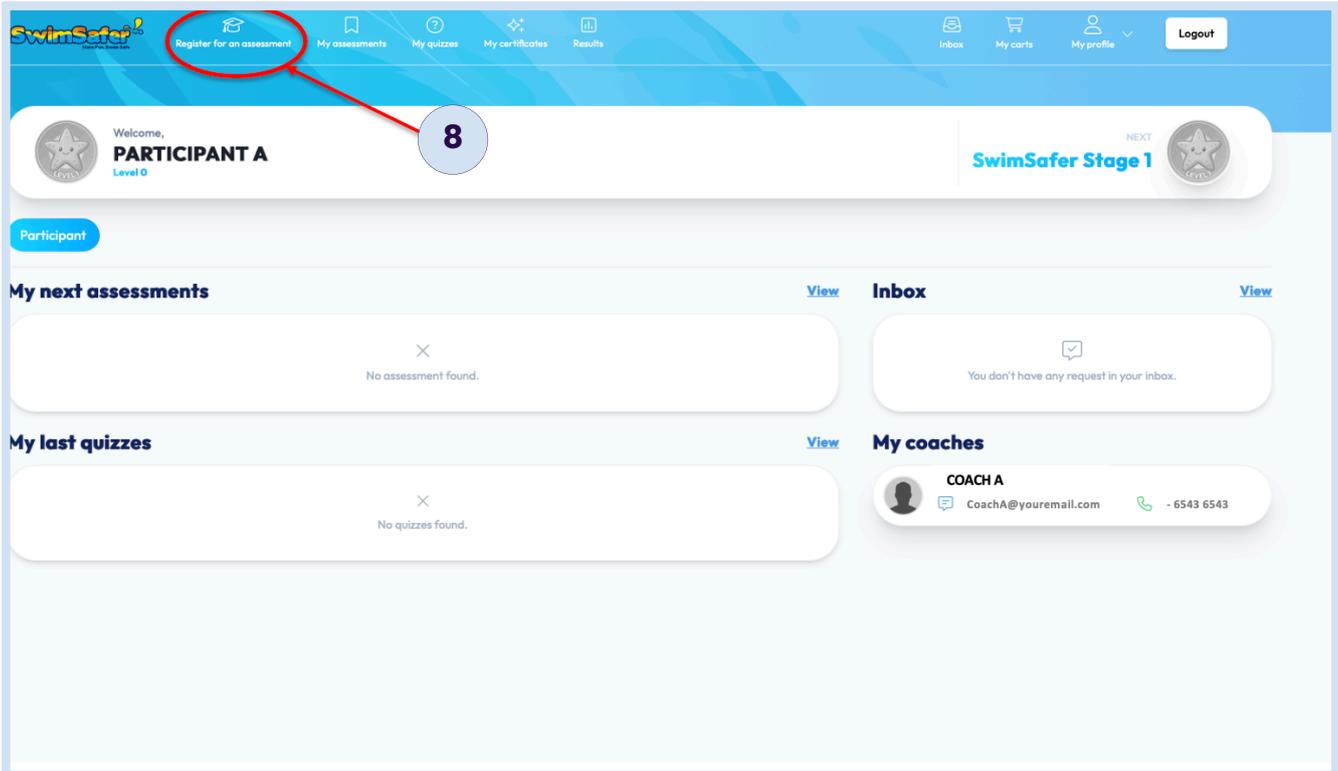
RESCHEDULING:

- At the launch phase, the rescheduling function will be manually handled by Customer Service. Please contact:
RESCHEDULING.SWIMSAFER@SGAQUATICS.ORG.SG

ASSESSMENTS

Register for your Assesments on your dashboard:

- 8 Register for an Assesment.
- 9 Select based on Level, Location, Date, Time

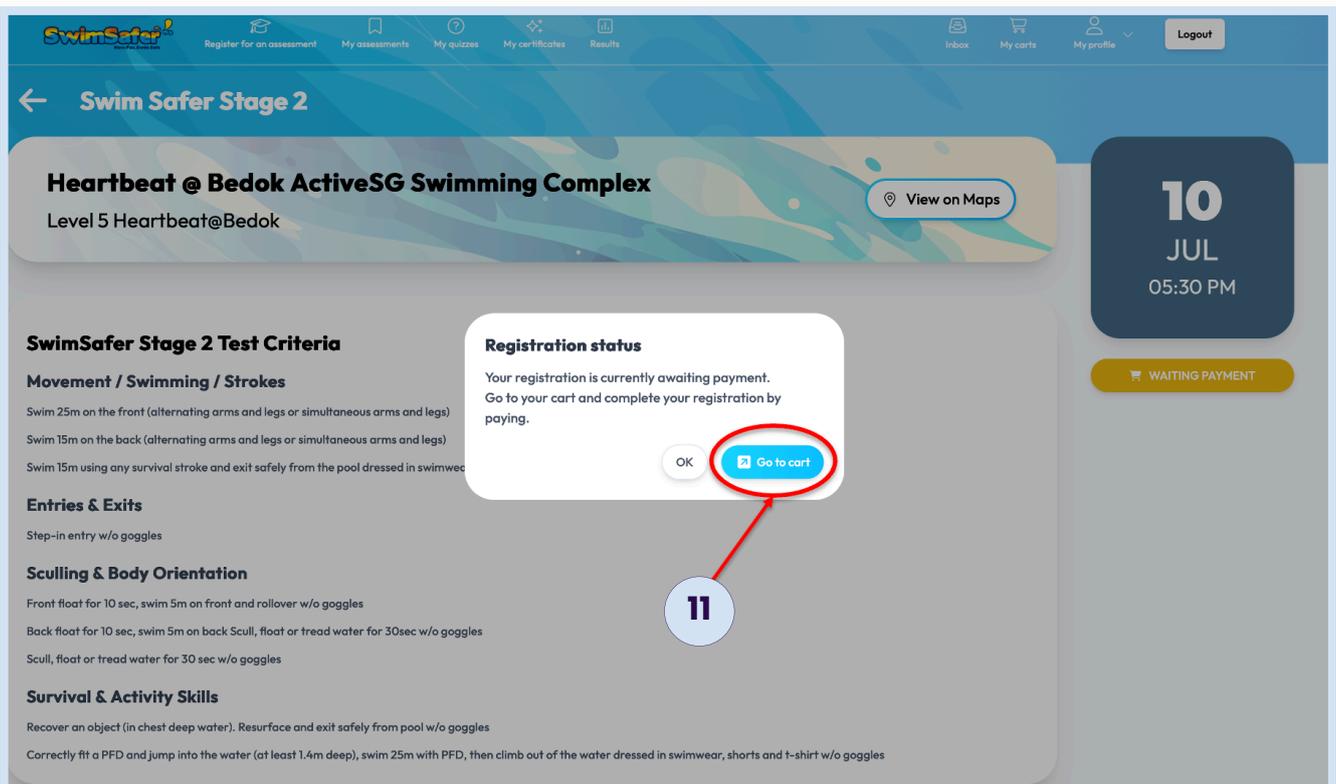
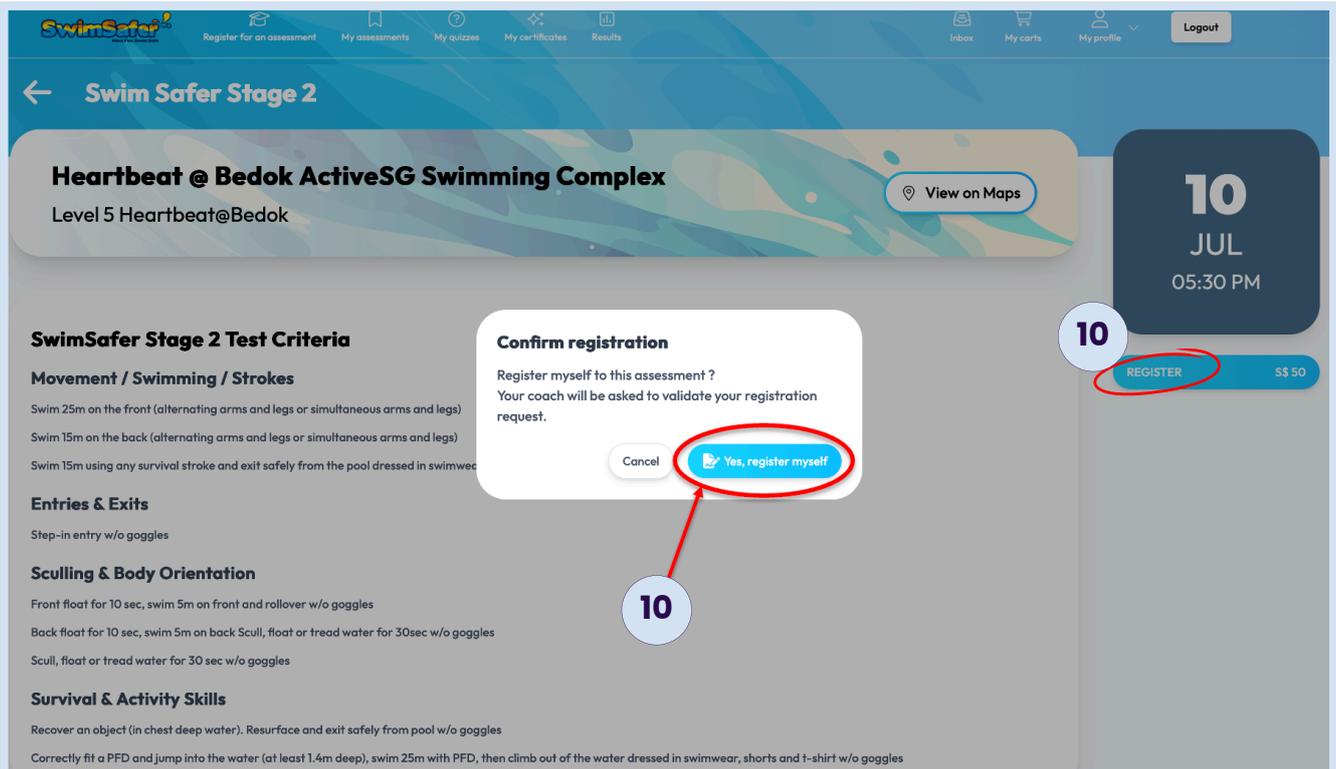


CONFIRM & PAY

Register for your Assessments on your dashboard:

10 Confirm your Registration
TAKE NOTE
Your coach will be required to validate your assessment registration first before you are able to make payment

11 Make Payment to receive your confirmation notification.

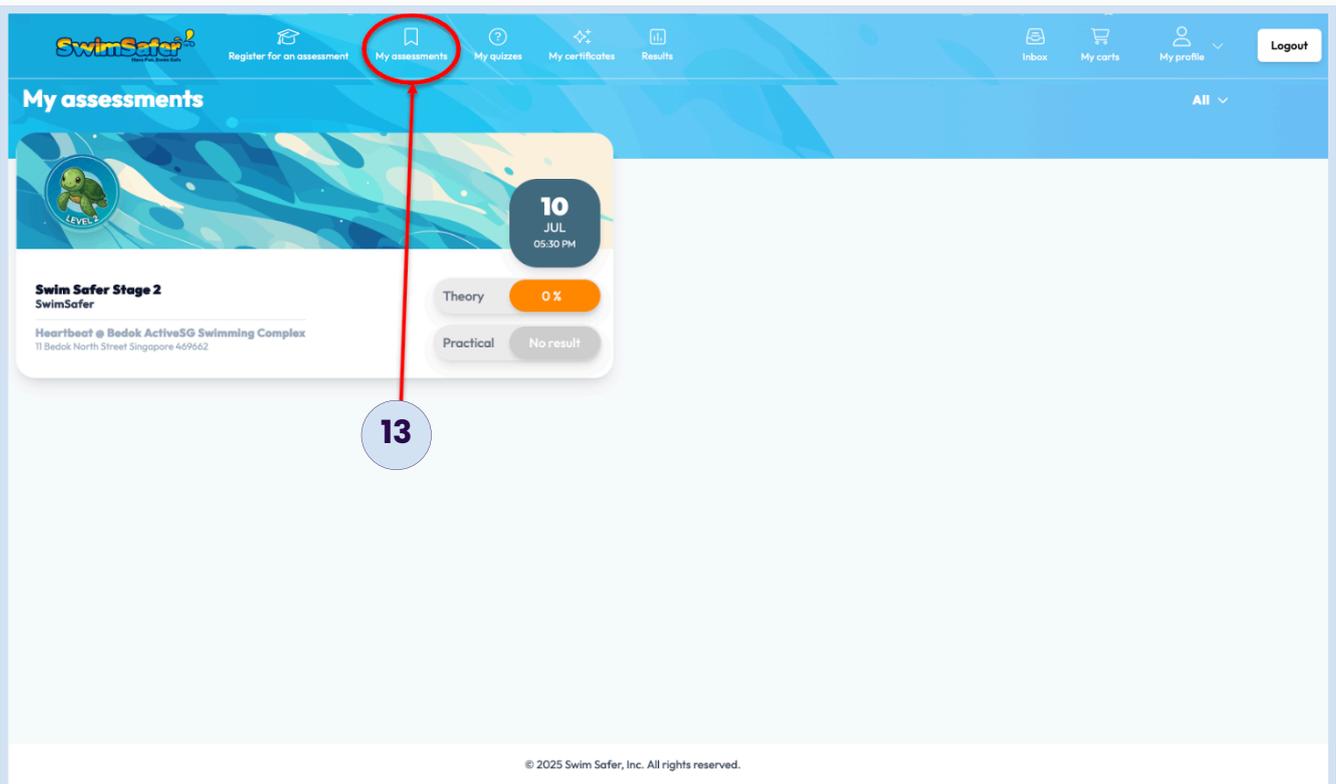
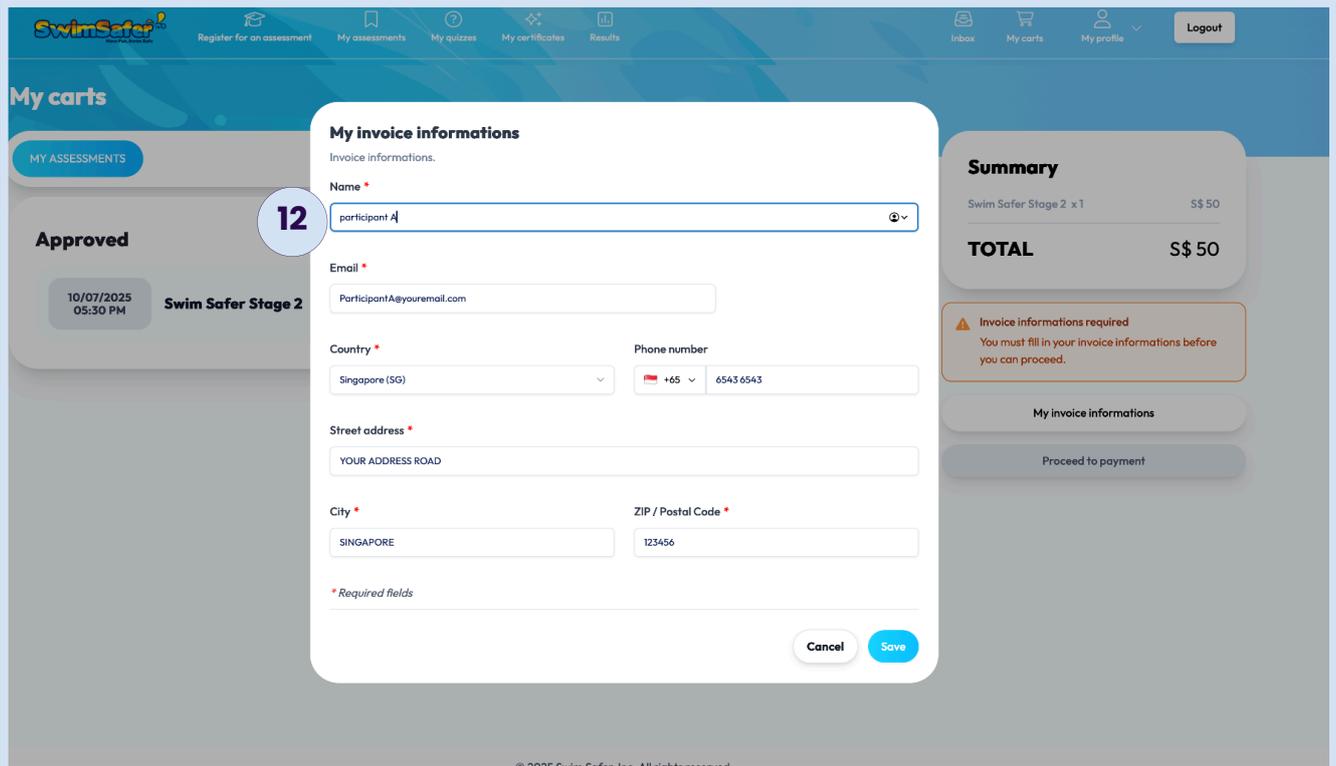


ALMOST THERE!

Input your invoice details and have your assesment information in your dashboard.

12 Input your Invoice Details

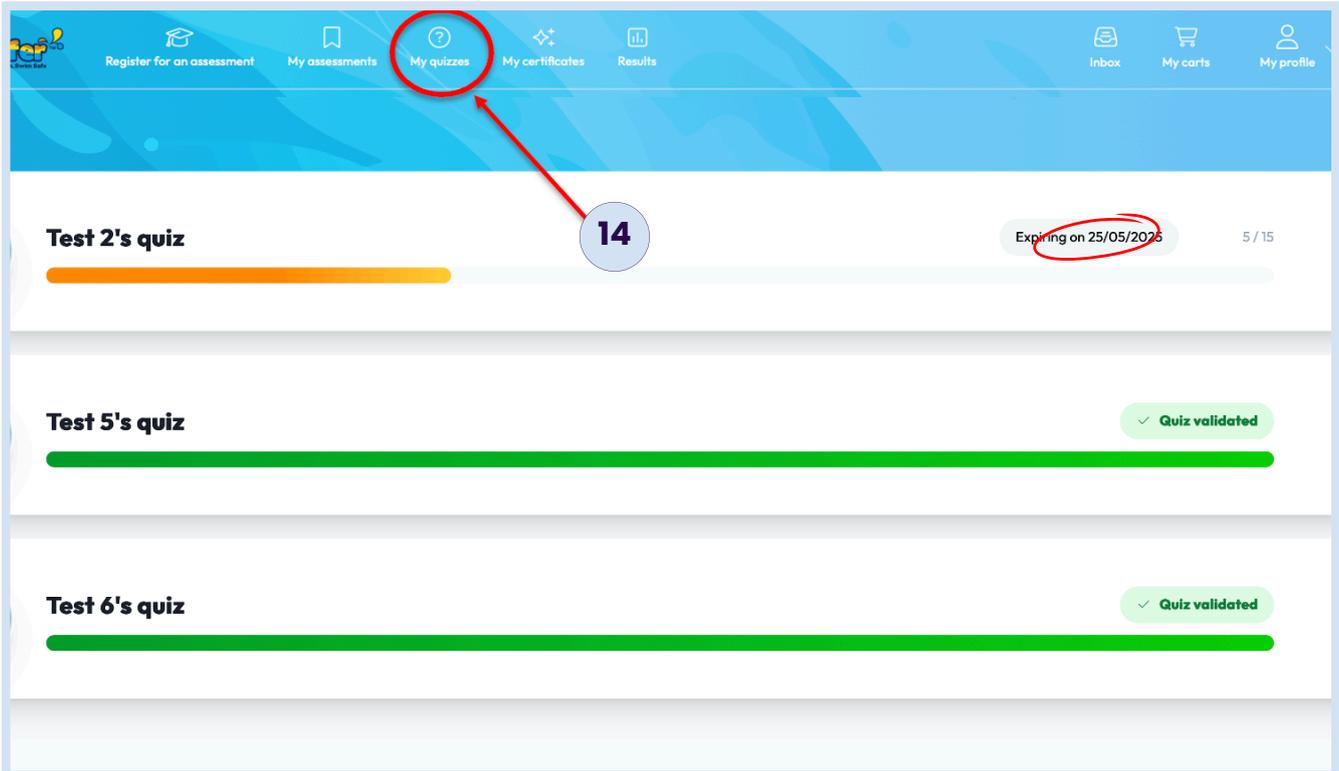
13 View your Assesments



ALMOST THERE!

Attempt your Quizzes and complete them before the stipulated Expiry Date.

- 14 View your Quizzes
- 15 Complete your Quizzes before Expiry Date



15

Principles of Personal Safety and Survival

If someone needs help in the water, you should _____.

- A walk away
- B watch from the side and do nothing
- C jump in immediately to save the person
- D throw an object that can float to the person

You should wear a Personal Floatation Device (PFD) when canoeing.

- A True
- B False

In case of an emergency in the water, which of the following numbers should you call?

- A 987
- B 911
- C 958
- D 995

Before diving into the pool, you must ensure that _____.

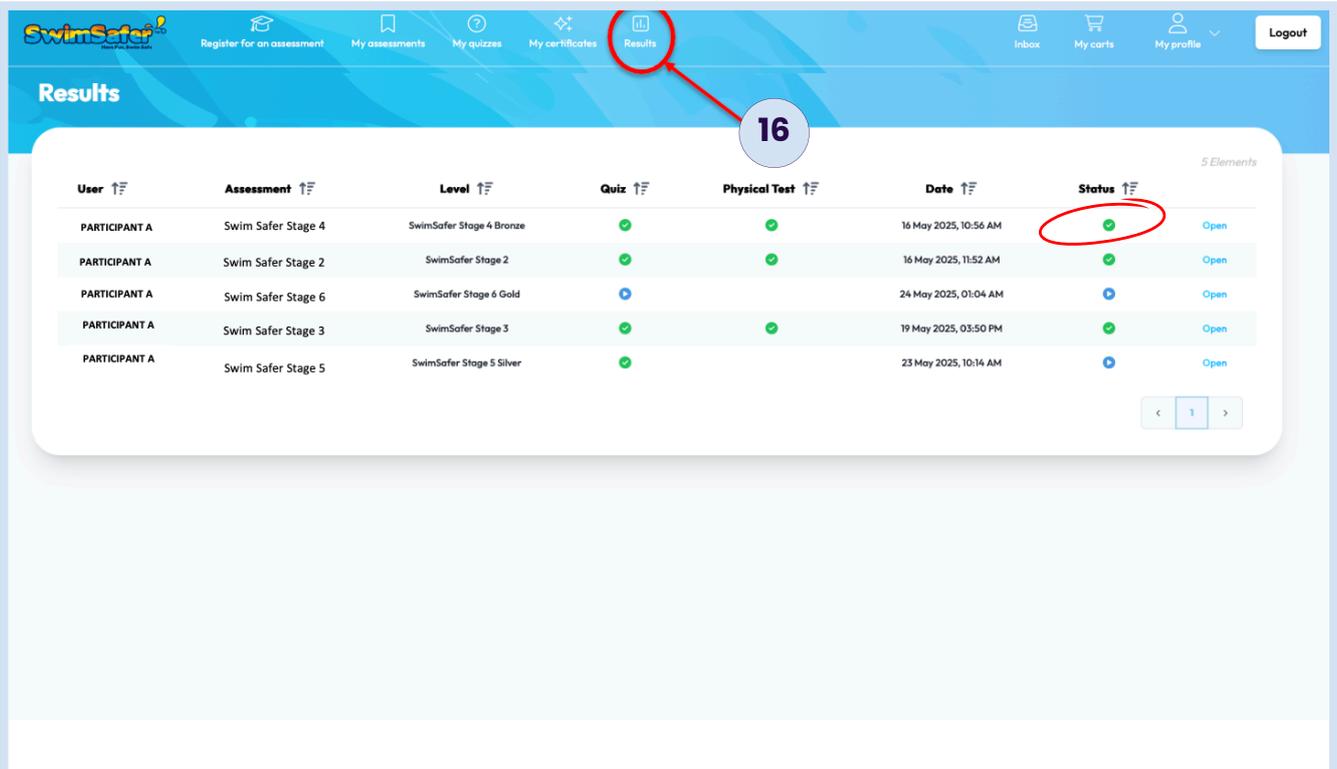
- A the water is clear
- B the water is unclear

DID YOU PASS?

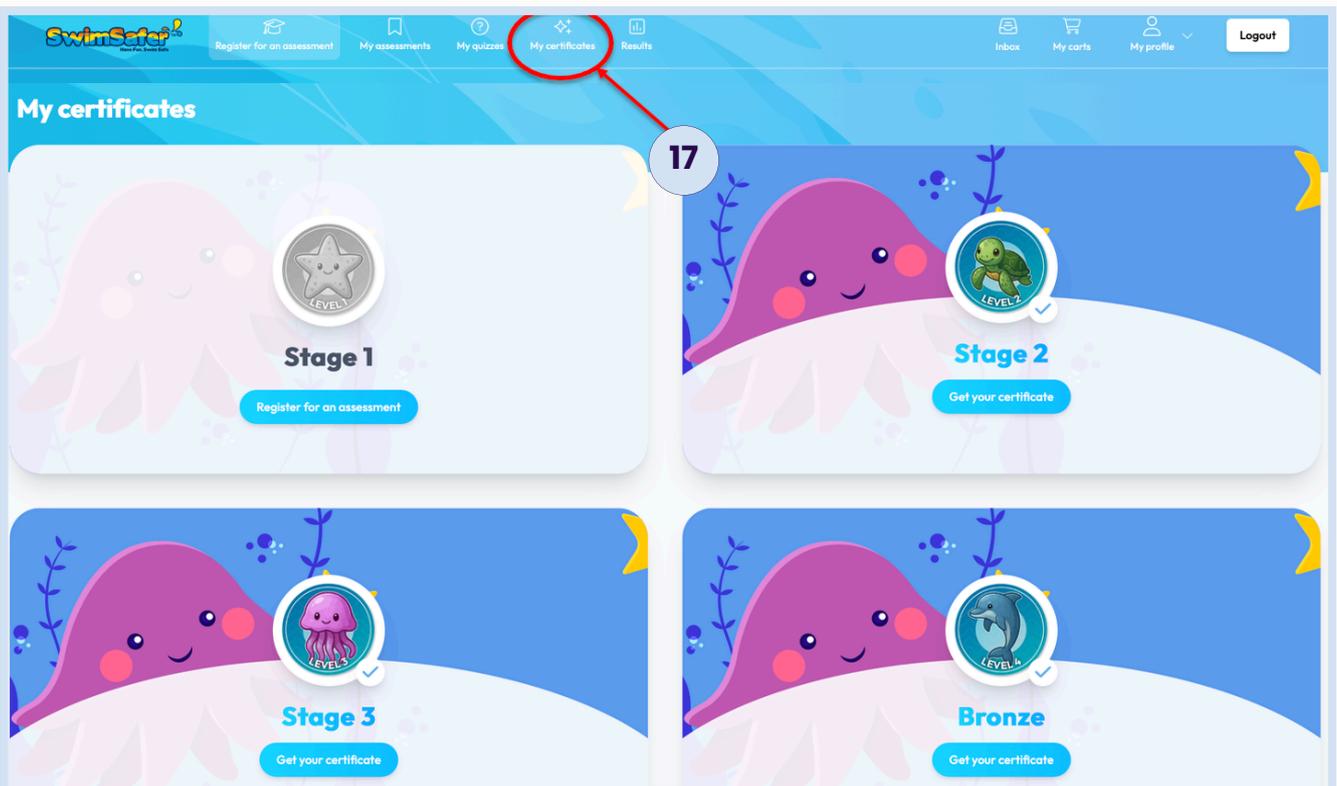
Green Check = Pass!
Or you can always try again.

16 Check on your Results.
Pass = Green check

17 View all your
Certificates here!



User	Assessment	Level	Quiz	Physical Test	Date	Status
PARTICIPANT A	Swim Safer Stage 4	SwimSafer Stage 4 Bronze	✓	✓	16 May 2025, 10:56 AM	✓
PARTICIPANT A	Swim Safer Stage 2	SwimSafer Stage 2	✓	✓	16 May 2025, 11:52 AM	✓
PARTICIPANT A	Swim Safer Stage 6	SwimSafer Stage 6 Gold	ⓘ		24 May 2025, 01:04 AM	ⓘ
PARTICIPANT A	Swim Safer Stage 3	SwimSafer Stage 3	✓	✓	19 May 2025, 03:50 PM	✓
PARTICIPANT A	Swim Safer Stage 5	SwimSafer Stage 5 Silver	✓		23 May 2025, 10:14 AM	ⓘ





Stage 1

Register for an assessment



Stage 2

Get your certificate



Stage 3

Get your certificate



Bronze

Get your certificate

SWIM SAFER!

18 Attend your Physical Test, you will also get a reminder email.

It's your Test Day! And there you go!
Have Fun and Swim Safer!

18

Date of Assessment:
Time of Assessment:
Venue:
SwimSafer Assessment Stage:

Kindly take note of the following important information:

A **minimum of 5 participants** is required for the assessment to proceed. If fewer than 5 participants are registered, the session will be cancelled, and you will be notified to reschedule your assessment.

A **confirmation email** of this assessment will be sent to you three (3) weeks before the scheduled assessment.

Registration opens 30 minutes before your designated assessment slot.

Parking is limited—please plan your arrival accordingly.

Parents must **submit the parental consent form** prior to the assessment using the following link (<https://go.gov.sg/ssconsent>). Parents must present the email confirmation of the submitted consent form at the registration counter.

Please remind your participant to complete the online theory quiz on the CAMS Platform

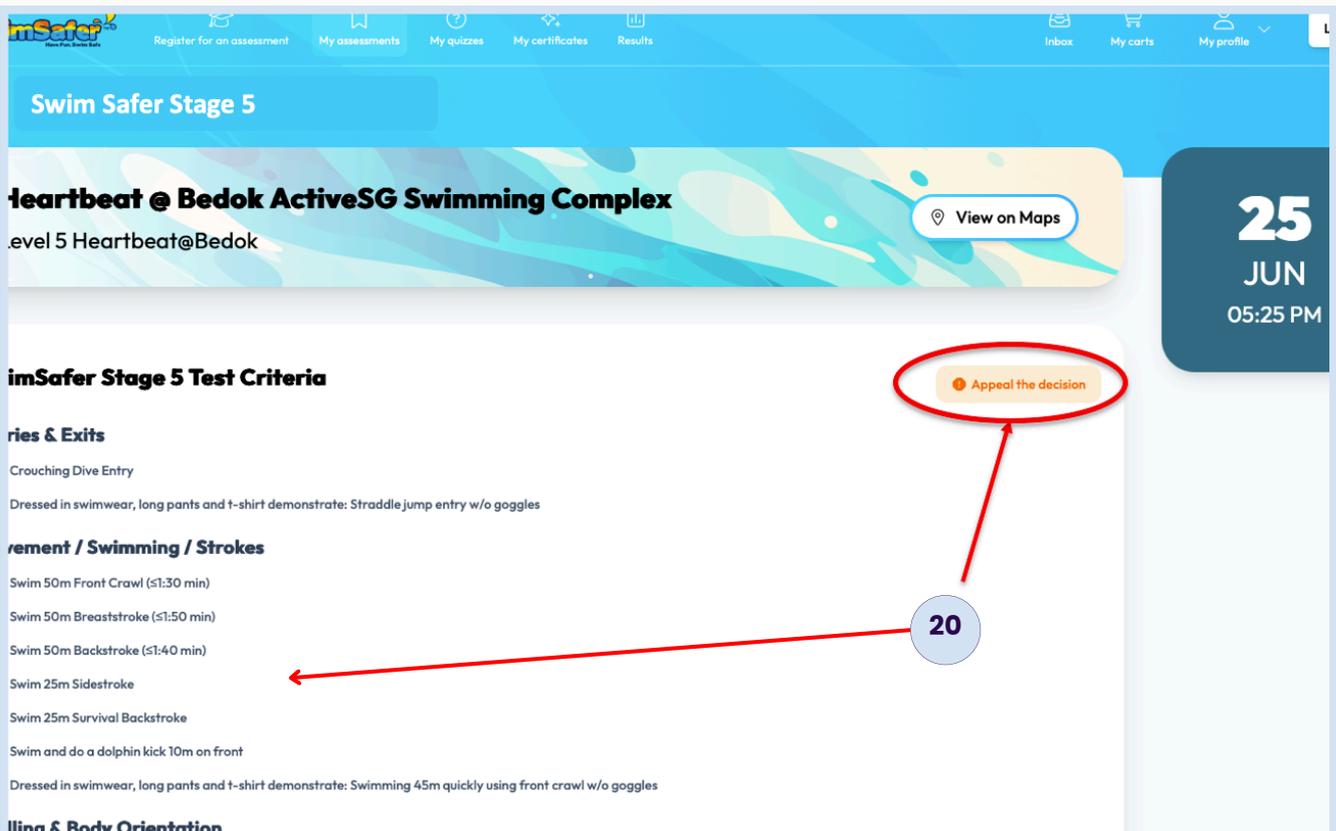
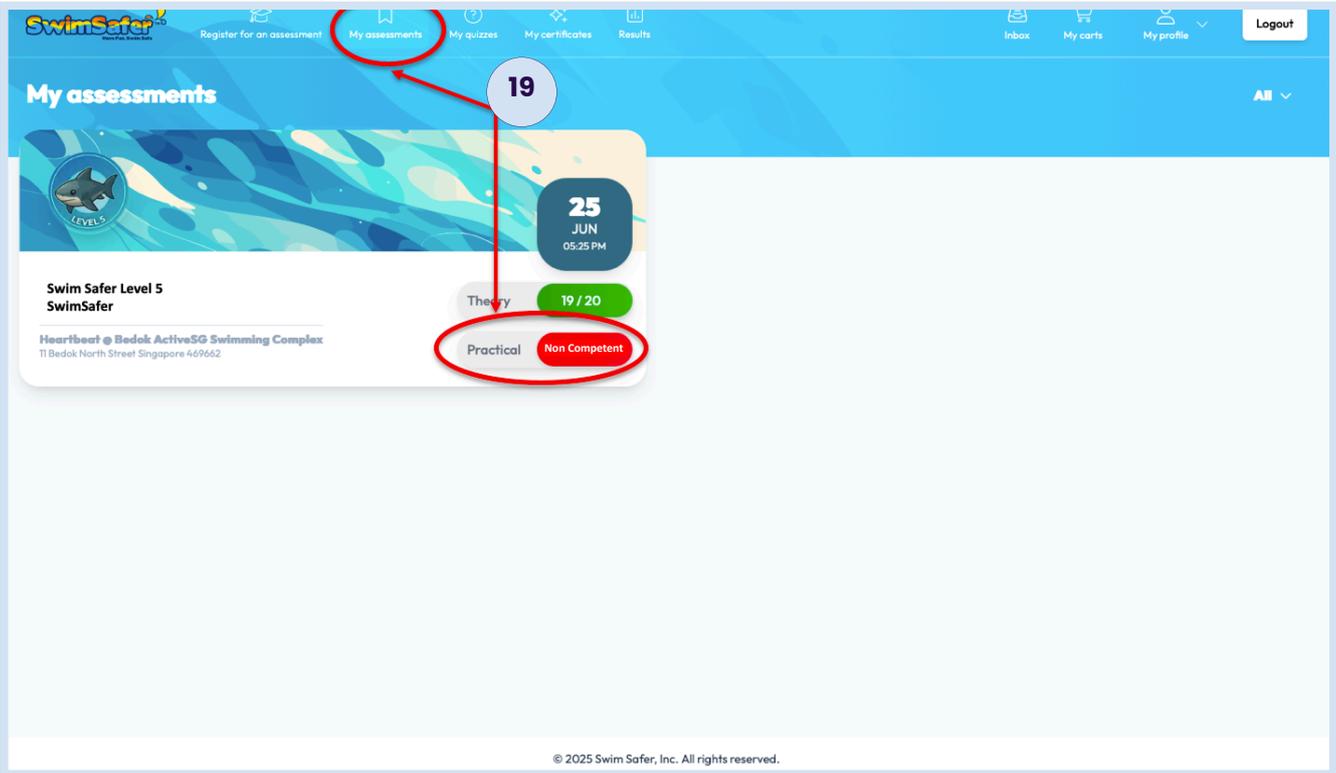


APPEAL PROCESS

If you want make an appeal to an assessment

19 Go to My Assessment and select the assessment you want to make an appeal

20 Check through what criteria is not competent and appeal the results

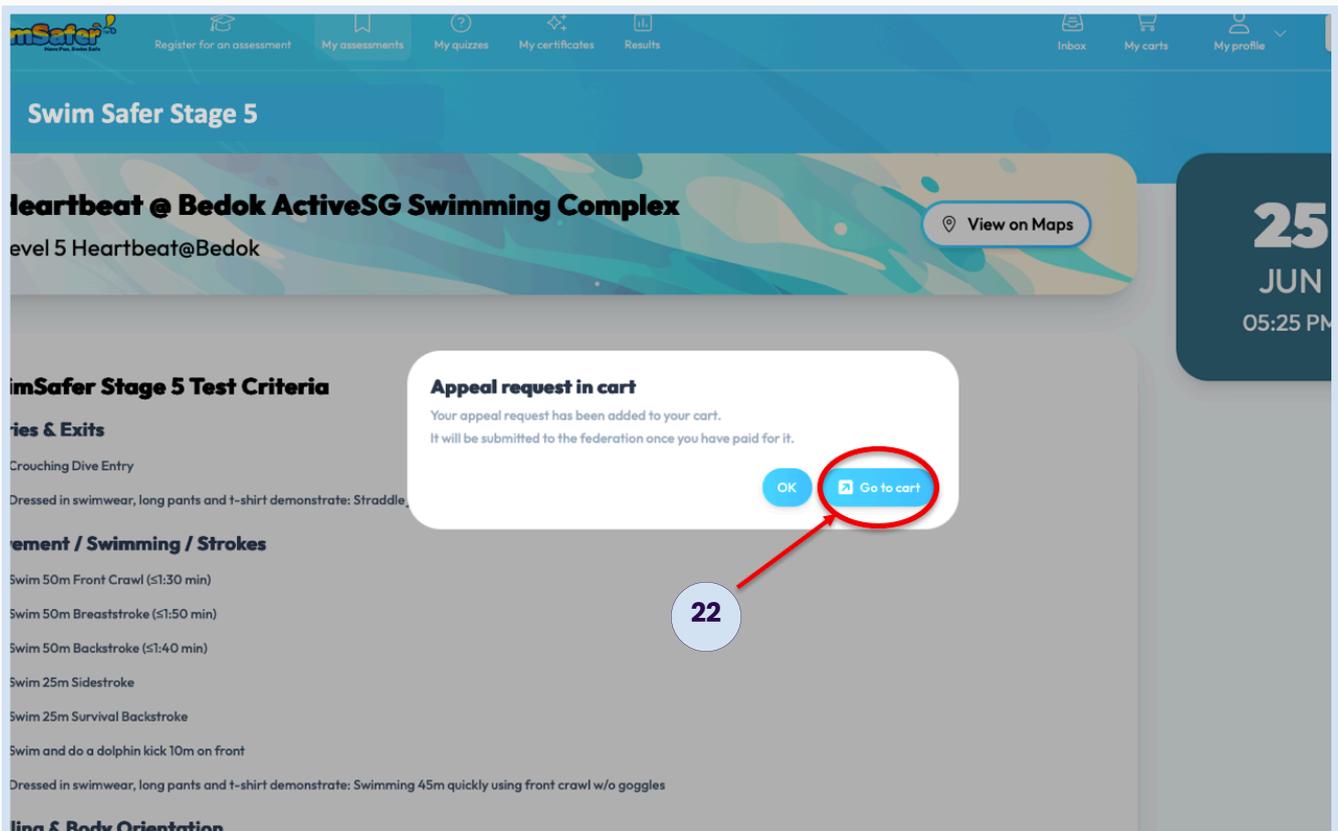
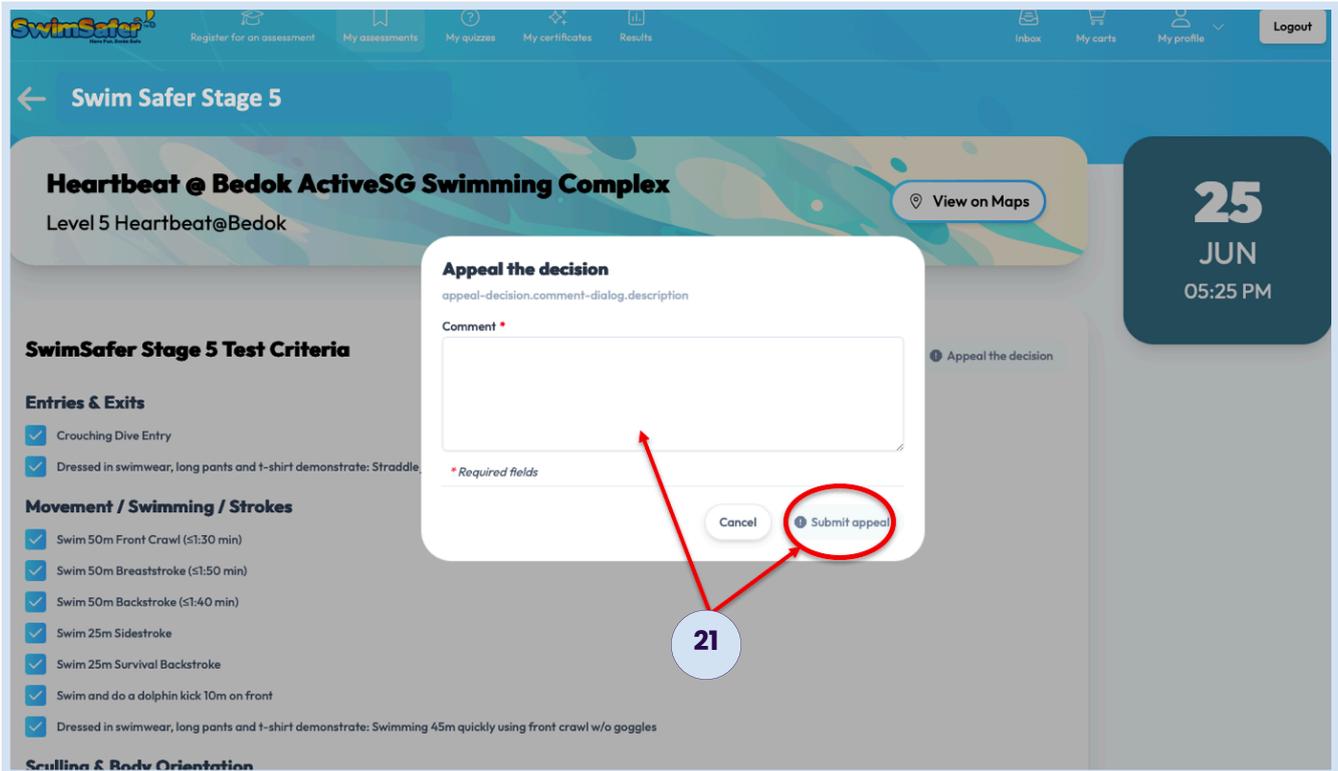


SWIM SAFER!

If you want make an appeal to an assessment

21 Enter and submit your reason of appeal

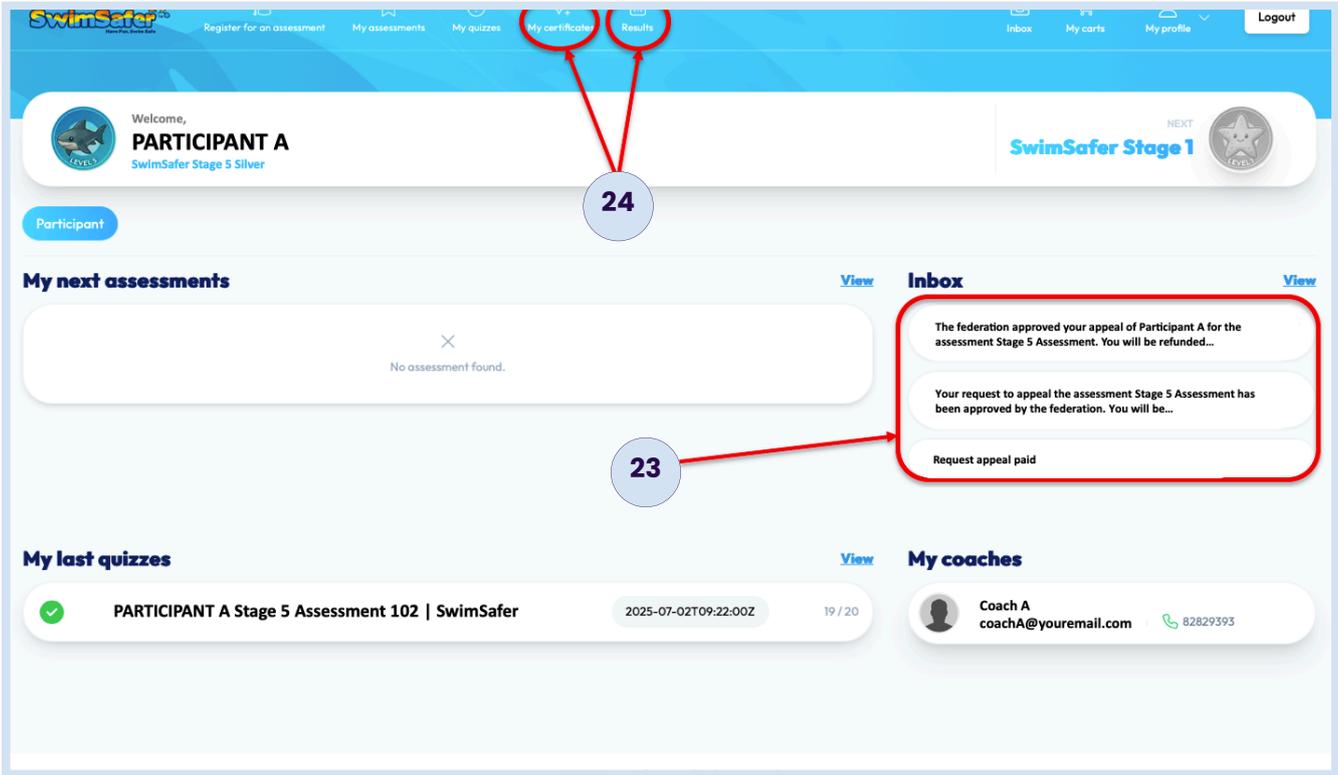
22 A nominal fee will be require for any appeal application



SWIM SAFER!

If you want make an appeal to an assessment

- 23 Notification will appear to inform you on your appeal application
- 24 Once appeal application is finalised, you can check on your results and proceed to download your certification



The screenshot shows the SwimSafer user interface for 'PARTICIPANT A', a SwimSafer Stage 5 Silver member. The navigation bar at the top includes links for 'My certificate' and 'Results', both highlighted with red circles and a callout '24'. The 'Inbox' section on the right contains a notification (callout '23') stating: 'The federation approved your appeal of Participant A for the assessment Stage 5 Assessment. You will be refunded...'. Below this, it says 'Your request to appeal the assessment Stage 5 Assessment has been approved by the federation. You will be...' and 'Request appeal paid'. The 'My next assessments' section shows 'No assessment found.' The 'My last quizzes' section shows a completed 'PARTICIPANT A Stage 5 Assessment 102 | SwimSafer' from 2025-07-02T09:22:00Z. The 'My coaches' section lists 'Coach A' with contact information.